

(800) 550.5764 OR (563) 557.5000

**BEFORE YOU START
KNOW YOUR:**

- Member Number
- PIN Number
- Specific account and suffix numbers you wish to access



AccessLine
Free 24-Hour Telephone Access Service

DuTrac
Community Credit Union

GREETING

ACCESS ACCOUNT
(dial 1)

CHECK VERIFICATION
(dial 2)

CONTACT REPRESENTATIVE
(dial 0)

CHECKING ACCOUNT
(Option 1)

SAVINGS ACCOUNT
(Option 2)

TRANSFERS
(Option 3)

LOANS
(Option 4)

CERTIFICATES
(Option 5)

CREDIT CARDS
(Option 6)

CHANGE PIN
(Option 7)

Deposit Information

Deposit Information

Share to Share

Loan Inquiries

Balance

Balance

Account Activity

Account Activity

Share to Loan

Loan Payoff Inquiries

Dividend Rate & Maturity Date

Last (5) Transactions

Stop Payments

YTD Dividends

Loan to Share

Last (5) Deposits

Payment Information

YTD Dividends

Prior YTD Dividends

Share to Credit Card

YTD Dividends

Prior YTD Dividends

Cross Account Transfers

Prior YTD Dividends

Helpful informational tips before getting started:

- All amounts are entered without a decimal. For example: 25 dollars will be entered as two five zero zero followed by the pound sign (2500#)
- You may press any of the following numbers during your session: 8-End this call, 9-Return to previous menu, 0-Speak with representative.
 - If you need assistance call (563) 582.1331 or (800) 475.1331.